

Last year, Concord Counseling served almost 3,700 of your friends, neighbors, co-workers and family members, helping them deal with the challenges of every day life so they could live healthier emotional, more fulfilling lives.

We could NOT have done this without support from generous people like you who care about our community.!

### Is YOUR investment making a difference?



Every year we ask our clients to rate how well we are doing in critical areas of care.



Of the people who returned the anonymous surveys in 2016 rated “the overall care provided to me at Concord has been **EXCELLENT or GOOD**”

96% said “The respect I have been given from the Concord staff has been Excellent or Good.

94% said “My treatment provider's understanding of my problem/concern has been Excellent or Good.”

95% said “My treatment provider's acceptance of me for who I am has been Excellent or Good.”

90% said “The progress I have made as a result of coming to Concord has been Excellent or Good.”

One of these people was “Jeff.”



*“During the past five years I lost everything” Jeff says. When this successful business executive moved to Columbus to marry his childhood sweetheart, he left behind a career, a strong social network, friends, and family. Jeff was still grieving the deaths of both his parents and felt like “I had to start all over again.” He couldn’t find a job and his anger and sense of loss was beginning to stress his relations with his new wife.*

*“I am a control freak. As a recovering alcoholic, I have to be. I needed to find a balance, not blame other people, to accept the responsibility for my own actions and to regain my confidence....Concord gives me a safe, comfortable place that allows me to open up, to look at things in a different light, and to heal.”*

*During his fifteen months of counseling, the 59 year old has realized what he needs to work on to continue to grow personally and in his relationships. “You tune up your car, you do maintenance on your house, you take continuing education classes, why wouldn’t you take the time to get your life in balance so you can adapt to the changes life throws at you?”*

To find out more about our services and how you can help Concord make a difference for young children, parents, and grandparents, please visit [www.concordcounseling.org](http://www.concordcounseling.org).

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**Thanks to YOUR Support,**

When asked in an anonymous survey, the people we serve made comments such as those below:

***“Concord saved my life!”***

**“My counseling sessions have truly been a Godsend, seeing me through a very difficult time in my life.”**



**“Concord has helped me live a better life. My depression and Attention Deficit Disorder are now under control.”**

**“I am a better mother, wife and individual because of the help I have received here. I am so thankful.”**

**“I owe (Concord) my life and mental health. I'd be back on the streets years ago if not for Concord.”**



We also ask our partner agencies to comment on our services and our staff. Some of them said:

(Concord) “Staff work very hard to serve the most clients they possibly can...caring, and dedicated.”

(Concord staff) “...set the bar for everyone else with the responsiveness to the needs of their participants; innovative, always looking for better ways to do things, open to change and suggestions, professional.”

“They’re (in our community) in case of a crisis and wonderful asset as far as an available resource to residents of citizens of all ages.”

“They relate to patients in the hospital and the patients feel welcomed and connected.”

“One case manager referred 8 clients. Another reported referring exclusively to Concord due to excellent responses and work with clients.”

“You try to provide services to everyone even when the needs of the client are greater than an agency of your size can effectively manage. You recognize when you are no longer able to meet the needs of the client and seek creative ways to resolve the problem.”